## --- \$100k Blueprint Special Reports ---

# Increase and Optimize Sales During the Holidays





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In addition to this Special Report series, we publish & maintain a range of Best-in-Class internet marketing courses, guides, and resources:

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#### **INTRODUCTION**

The holidays are a wonderful time. They're full of excitement. Family memories and traditions and good old-fashioned capitalism. Regardless of your business industry, model and target audience, the holidays can be the perfect time to increase your sales.

Based on the statistics and data collected religiously by industry watch groups, we know two things:

- 1. We know that more and more people are shopping online. This is particularly true during the holiday season.
- 2. We also know that the economy affects online shopping just as much as it affects brick and mortar retailers.

This report is designed to helping you plan for the holidays so you can position your business optimally during this potentially lucrative season and make the most from holiday sales.

#### NOT JUST THE HOLIDAYS!

In going back through this report, I realize it isn't JUST for the holidays – everything in here applies just as well at any time of year.

In fact, you can look at this report more as a "Guide To Enhancing Your Business & Increasing Revenues".

In this report we'll discuss...

## #1 Getting Your Website Site Primed And Pumped For Holiday (And Everyday!) Profits including:

- Optimizing your site for the holidays.
- Enhancing navigation
- Making your customers feel safe and secure
- Enhancing the customer experience

# #2 Developing Promotions, Products And Offers For Holiday (And Everyday!) Profits including:

- Cross promotion and upsell opportunities
- Customer incentives
- ✓ Building your opt-in list
- Creating new products and services with a holiday spin

# #3 Creating, Implementing, And Evaluating Your Holiday (And Everyday!) Marketing Strategy including:

- Evaluating your current marketing strategy and building on what's working
- Partnering with others for budget holiday marketing
- Testing, tracking and measuring for success

#### Let's get started...!

#### PART 1: GETTING PRIMED AND PUMPED FOR HOLIDAY (AND EVERYDAY!) PROFITS

Before the holidays hit, it pays to make sure your website is in optimal working order. Here are the steps to take to get your website primed and pumped for holiday profits.

#### STEP #1 SEARCH ENGINE OPTIMIZATION.

This is a two-part step. The first part requires you to make sure you're optimized for the search engines with your existing content. That means your current and scheduled web pages need to leverage the *RIGHT* keywords and keyword phrases (NOTE: see our FREE report on how to do this, "Hidden Keywords, Hummingbirds, and Content Marketing Magic").

In addition, your HTML needs to be properly coded – if you're using Wordpress, make sure your plugins are up-to-date - and that your pages load quickly (check Google Analytics for Page Load time, or use the excellent free <a href="Pingdom Website Speed Test">Pingdom Website Speed Test</a>, which will give you a ton of good info about your site's performance.

Beyond that, your linking strategy needs to be in place and working to generate incoming links, and you should be doing internal linking with all your new content.

Don't have a 'linking strategy'? At the least, do some commenting on relevant high-traffic / authority blogs, create & upload a video or two, and create a new Web 2.0 site. Alternately, you can follow the excellent, comprehensive, and current linking plans in "Linking 2.0".

A sitemap should be on site, current, and submitted both to Google & Yahoo/Bing.

And of course new content should be added on a regular basis.

Part two involves creating a search engine optimization strategy for the holidays. Research the keywords and keyword phrases customers might use during the holiday season. Optimize your site and content for these holiday keywords and keyword phrases and create a strategy to build incoming links for this seasonal strategy.

#### STEP #2 TEST THE INTEGRITY OF YOUR WEBSITE.

Go through your site, page by page, link by link and word by word. Evaluate and fix any broken links, misspellings, errors, graphics that take too long to upload. If there are any navigation issues, fix them. The key here is to eliminate any reason why someone might leave your site. Don't give them an excuse!

Again, the excellent free <u>Pingdom Website Speed Test</u>, will give you a ton of excellent, useful, and actionable info about your website. Run your URL – you'll be amazed!

#### STEP #3 HOW MUCH CAN YOU HANDLE?

Is your website, and server, prepared for a rush of traffic and transactions? There are few things worse than getting a rush of traffic to your site – and having your site falter. Not available, slow, broken links, broken payment (or other) buttons...

Make sure everything works, and that your hosting account isn't going to throttle you back, or worse, shut you off for some bandwidth limit.

#### STEP #4 OPTIMIZE YOUR SEARCH FUNCTION.

Do you offer a search function on your website? One that enables users to find exactly what they're looking for quickly and easily? If not, why not? If so, make sure it takes many variables into consideration including misspellings.

You'd be surprised how many people will type directly into your search box rather than try to navigate their way to what they're looking for.

#### STEP #5 MAKE SURE YOUR POLICIES AND PROCEDURES ARE UP TO DATE.

At the least, you should have a Privacy Policy and Contact form – and if you're selling anything, either directly or otherwise, make sure you have a Terms page!

This also includes any/all automatic messages sent out, and autoresponder series if you're using one.

(Not taking names / using an autoresponder? Why not???)

This is also a great time to start working on your cross promotions and upselling. We'll talk in the next section about marketing strategies and holiday promotions.

#### STEP #6 IS YOUR SHOPPING CART FUNCTIONING OPTIMALLY?

Spend some time running through test transactions so you see what your customers see. How can you improve the user experience and make shopping on your site, and paying for products or services, as easy and enjoyable as possible?

One of the most common causes of lost sales are abandoned shopping carts. If this is a problem, now's the time to resolve it. Why are people bailing out before purchase??? Make sure your purchase process / path works, is smooth, and as short as possible.

#### STEP #7 MAKE SURE YOUR HOME OFFICE IS SHIP-SHAPE.

In order to operate effectively and efficiently, your home office needs to be running smoothly. A holiday rush is the wrong time to first get your home office functioning smoothly!

If you sell a tangible product directly, then getting your home office in shape also includes making sure your inventory is stocked and organized along with your shipping materials.

#### STEP #8 EVALUATE YOUR WEBSITE'S SECURITY.

Customers are increasingly aware of their online security. Make sure your security certification, SSL Certificate, is up to date and that you're doing everything possible to protect your customer's privacy.

Update/change passwords!

#### STEP #9 BACK UP YOUR WEBSITE.

There's nothing worse than a crash or being hacked during the holidays. If you can quickly reload your website from a backup, you're golden. If you have to redo everything from scratch, the holidays aren't going to be so joyful.

#### STEP #10 TEST EVERYTHING!

As you're tweaking and optimizing your business website for the best customer experience possible, be sure to test everything!

Test purchase your products, test your opt-in, test search, test contact – test everything! You'll be glad you did!

Once your website is running as smoothly as possible and you're confident it can handle whatever the holidays throw at it it's time to start planning and implementing your holiday promotions, products and offers.

#### PART 2: PROMOTIONS, PRODUCTS, OFFERS FOR HOLIDAY (AND EVERYDAY!) PROFITS

The holidays are a great time to let loose with your marketing and product creation efforts. It's the time to really give your customers the most bang for their buck so-to-speak. Not only will you attract attention, you'll earn sales and build on your already growing customer base, which sets the stage for increased profits year around.

Let's first take a look at holiday promotion ideas...

#### HOLIDAY PROMOTIONS - WHAT DO YOU HAVE TO OFFER?

The opportunities for holiday promotions are virtually limitless. Here are just a few possibilities to consider:

- A Holiday discount, which is applied to specific products or services, or can be applied across the board.
- If you have a membership site or a service then the holidays are a great time to offer a free trial. This is good 'continuity marketing' at it's best. After a predetermined period of time, if the customer hasn't cancelled their membership then you charge the fee. Of course, with any and all continuity marketing efforts you must be absolutely clear and transparent about the program. Any hidden charges, terms or conditions can get you in trouble with the FTC and you'll lose customers and your reputation.
- A combination price discount. For example, buy one product bundle and get 50% off your next order or 50% off another item in your store.
- A free bonus. This can be given away with a purchase or used simply to entice customers to your website. When major retailer "Bath and Body Works" were building their email list, they gave away a coupon for a free product in exchange for an email address. So the holidays can be used to not only boost seasonal profits but to build your opt-in list and boost profits year around.
- Free delivery. If you offer a tangible product, which has to be shipped, then free delivery during the holidays is a sure way to entice shoppers to shop online and avoid the malls!
- The buy now pay later option is also a great way to entice holiday spending on your website. This of course takes a little attention and fine tuning when it comes to your

shopping cart software however you can capture their credit card information as an authorization and then complete the sale when the predetermined time has passed.

Of course in addition to creating special promotions for the holidays, if you've left enough time in your calendar, you can also create special products just for the holiday season or to take advantage of holiday traffic...

#### HOLIDAY SEASON PRODUCT CREATION IDEAS AND STRATEGIES – WHAT'S IN YOUR GIFT BAG?

What type of product you create for the holiday season depends a lot on your business model. If you're an information marketer then creating information products can be quick – and a lot of fun during the holidays.

#### You can:

- Create new information products. Stuck for ideas? Lack the time or creativity to create something? Download our excellent and free "Public Domain Treasures" PDF for both ideas of products you can readily create, and sources for PD content.
- Combine information products to create a new one.
- Buy the rights to a new information product and tweak it to meet your needs.
- Launch a membership site or promotion.
- Partner with a relevant business to create a product together. For example, if you offer pet training information and your partner offers pet diet information or products then you can create a combined product for cross promotion and more sales.

If you have a website business model that runs strictly on affiliate sales and advertising sales then you're at the mercy, to some extent, of the products and promotions of the products you're affiliated with.

Fortunately, many manufacturers & suppliers, who are also eager to take advantage of the holiday season, offer seasonal promotions and such to their affiliates.

If you have a website that sells tangible products then you have plenty of time to add to your catalog. Consider adding seasonal items. Again using the pet site example, holiday items include treats packaged for the holidays, holiday attire because dogs and cats just love to dress up, and pet care sets for those who are receiving a pet for the holidays.

Finally, if you have a business that offers a service, think about how you can cater your service to the holidays. Sticking with the pet site example, if you offer pet training services then your service could be catered to the holidays by offering holiday training, preparing pets for out of town visitors, preparing pets for extended travel and preparing pets for a boarding or pet sitting situation.

The opportunity for new holiday products is almost as limitless as holiday promotions. Take your business model and your customers' needs into consideration when making product plans.

Okay, so we have our promotions lined up and our new products ready to go. Our website is ship shape and ready for the flood of holiday traffic and sales. Now it's time to take a look at your holiday marketing strategy.

# PART 3: EVALUATING, CREATING, AND IMPLEMENTING YOUR HOLIDAY (AND EVERYDAY!) MARKETING STRATEGY

Now comes the fun part - if tweaking your website and creating products and promotions wasn't enough fun for you already...!

It's time to create your marketing goals and implement strategies to achieve those goals.

#### STEP #1 EVALUATE YOUR CURRENT MARKETING STRATEGIES.

Take a look at your current marketing strategies and evaluate what's working well versus what's not working as well as you'd like.

The marketing strategies that are working are where you're going to want to focus the majority of your holiday marketing efforts. That's not to say that you can't try new marketing tactics, however if you're on a tight budget then it's always a good idea to stick with what's working.

#### STEP #2 EVALUATING POTENTIAL MARKETING IDEAS AND STRATEGIES.

During the holidays there are some marketing strategies that work quite well and are extremely cost effective. They include:

- Cross promotion with other relevant businesses. This can include anything from ad swapping to link exchanges, newsletter promotion and so on.
- If you already have an e-newsletter, consider increasing the delivery frequency during the holidays. Make your holiday newsletter as powerful and engaging as possible (and always promote the 'forward to a friend' option during the holidays)
- Holiday advertising campaigns. Advertising isn't limited to banner and text ads on other sites. You can also create classified ads and submit them to classified ad sites.
- Don't forget social networking and face-to-face networking. Regardless of your business model, the more personal connections you make the faster your business will grow. People buy from people they like.

#### STEP #3 DETERMINE WHAT YOUR MARKETING GOALS ARE.

Do you want to grow your website traffic? Increase affiliate income? Increase profits? Before you plan and implement a marketing strategy, it's important to make sure your strategy matches your goals.

#### STEP #4 TESTING AND TRACKING FOR RESULTS.

As with any marketing strategy, implement measures and procedures to test and track your marketing efforts. Not only will you be able to tell if you're achieving your goals, or hopefully exceeding them, you'll have a head start next holiday season.

Finally, before we wrap this section up here are a few more ideas for holiday marketing:

- Customer loyalty programs are a great way to motivate purchases and they offer the perfect marketing opportunity. You can then create press releases and an ad campaign to market your new loyalty program.
- Boost your list marketing strategy by creating a new holiday oriented giveaway. As you probably have heard, the money is in the list and the holidays can be a great opportunity to build this all important list.
- Enhance article marketing efforts before the holidays to drive more traffic to your site.
- Consider increasing your advertising campaigns, and pay attention to potential keyword phrases that include holiday terminology. For example, "Christmas gifts for pet lovers".
- Don't forget your current list members. Promote to them and ask them to promote you. Give incentives for doing so.
- Positioning images and graphics on your site and in your marketing materials designed to highlight and invoke holiday sentiment.

Finally, if you have an affiliate team, don't forget to give them a big red sack full of holiday promotions and marketing materials. They're hungry for holiday commissions and can be the best way to boost your holiday sales.

Marketing during the holidays presents a whole host of opportunities. You can capitalize on what's working right for you and amplify it for the holidays. And you can take advantage of new promotions and products to really give your holiday marketing strategy a powerful, and profitable, emphasis.

#### **WRAPPING IT UP**

The holidays are an exciting time. Not only is it an opportunity to increase your website traffic, you can also increase your opt-in list and of course earn considerably more profits.

The key to a successful holiday season is to make sure:

- Your website is primed and ready to go, ready for hordes of visitors who are ready to purchase your products or services again and again.
- You have products and/or services highlighted for the holiday season. This will attract attention on your website and give you additional items to market.
- You have holiday promotions prepared and ready to market.
- You have a marketing strategy designed to help you achieve your holiday business goals.
- Your office, schedule and state of mind are prepared for the holiday season. If not, get help! Contractors can be a real asset during the busy season.

And remember to keep track of everything that works well this holiday season. That way you'll be miles ahead next year with this exciting season rolls around again.

Happy holiday (and everyday) selling!

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